

May 2005 A newsletter to inform the customers of Roseville Electric

Play it Safe Around Electricity

Electricity is one of the most useful tools we have. While it's a good friend, it can also turn into a dangerous enemy. It takes less electricity than most people think to hurt you or to start a fire. Here are a few simple tips to help keep you and your loved ones safe:

- Keep liquids like drinks away from electrical items such as TVs, VCRs, and computers. They could spill and cause dangerous shocks and fires.
- Keep electrical cords away from babies and small children.
- Don't ever play with an outlet. If there are babies in your house, make sure there are safety plugs in the electrical outlets.
- Keep electrical items that are plugged into outlets away from water. That includes hair dryers, curling irons, and kitchen appliances. Don't let cords get into water, either.

May Is National Electrical Safety Month



- If you notice a broken electrical outlet or frayed electrical cord, tell an adult about it.
- Never yank a power cord out of the outlet.
- Don't overload an outlet by plugging in too many items.
- If you see an electrical cord running under a carpet, let an adult know.

 Cords under rugs could cause a fire.
- When there's lightning, stay away from trees and get inside.
- Don't get near outdoor power lines and remind your parents not to climb ladders that are close to power lines.
- Don't play on the green transformer boxes in your neighborhood. They contain equipment that sends electricity to your house and could be dangerous.
- Don't fly kites near power lines.
- And last, don't be afraid to speak up if you see something dangerous or someone you are with is being unsafe with electricity.

These safety tips are brought to you by the Electrical Safety Foundation International. You can find out more about safety and download a free electrical safety coloring book on their Web site at www.electrical-Safety.org.

Mylar Balloons Can Cause Outages

Most people aren't aware that California has a law governing metallic balloons and ribbons. It may sound silly, but there's a very good reason-every year, Mylar metallic balloons and ribbons get caught in power lines and cause outages to thousands of homes and business, including at least two outages in RE's recent history. For the law's exact language, please look up California Penal Code Chapter 1559 Section 653.1. In simple terms, the law governs balloons filled with lighter-than-air gas such as helium and says:

- Each Mylar balloon requires its own separate weight. Mylar balloons cannot share a weight with other balloons in a bouquet or arch.
- · Use only non-metallic ribbons on all helium-filled balloons.
- Balloon arches cannot be constructed around metal cables. Arches cannot contain metallic ribbon or Mylar balloons that are tied in with other balloons.

Basically, if there's any chance a metallic balloon or ribbon could float free, it could hit a power line and cause an outage. You can help us maintain reliable service by remembering this little-known danger the next time your festivities include balloons.

Get in Shape for Summer by Slimming Down Your Energy Costs



Before that mercury climbs any higher, make sure your home is ready to take the heat. Act fast to secure your CheckMe! no- or low-cost air conditioning maintenance program through one of our certified contractors. Do it now before the heat sets in and contractors get busy.

An air conditioner that's not functioning properly uses more energy and sends bills higher than they need to be. That's why Roseville Electric is sponsoring the CheckMe! program to test for common problems. For more information and a list of qualified contractors, visit the CheckMe!

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DID YOU KNOW RE OFFERS:

No- or low-cost AC maintenance

HVAC financing and rebate programs

Incentives for energy efficient home-upgrades

Appliance rebates



Billing Update

Fixed Payment Dates Add Convenience

You may have noticed that your utility bill payment date has been the same for the past few months. In the past, the payment date sometimes varied, depending on when we read your electric meter. With the recent change, your payment is now due on the same date each month and you still have at least 21 days from the bill date to make your payment—regardless of when we read your meter. The consistency of payment dates should make it easier for customers to schedule their utility payments in their monthly bill-paying routine.

Phone Payment Charge

We appreciate that many customers have been taking advantage of the opportunity to charge their bill payments by phone. While we will continue to allow payments by phone, we will be adding a \$2 convenience fee to all phone payments effective March 1, 2005. Instead of incurring the extra fee, we encourage you to take advantage of our automatic bank draft service, detailed below.

Automatic Bank Draft Eases Bill Payment

Many customers are electing to use our automatic bank draft (ABD) service to ensure their payments arrive on time every month. This direct debit service automatically deducts the amount of your utility bill from your bank account on your payment due date or within two business days after. To get started, download the ABD Application Form, available on the city's Web site at www.roseville.ca.us or get a copy of the form by calling 774-5300. Fill out the form and send it along with a voided check to the address provided.

Avoid Service Interruptions

When we don't receive your payment by the due date, we send out a reminder notice, followed by a final notice. If you receive a final notice and you feel we should have received your payment, please call 774-5300 immediately to make certain we've received it. Making a quick call may help you avoid an unwanted service disruption.

Get in Shape for Summer by Slimming Down Energy Costs

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page under the Residential Rebates section of our Web site at www.RosevilleElectric.org or call 79-POWER (797-6937).

HVAC Rebate Program

If you're ready to replace that old air conditioner with a high-efficiency model, let us help. Until August 31, 2005, our Get in Shape for Summer HVAC rebate program is boosting the incentive rebate on the most efficient systems (14 SEER/12 EER) to \$250 per ton! Rebates for systems at 13 SEER/11.6 EER and 13 SEER/11 EER remain the same. Customers who upgrade heating and air conditioning systems have the option to choose between rebate incentives or our low-cost financing program.

Low-Cost Financing

Our low-cost financing program on

high-efficiency systems is aimed at making it easy for you to move up to the best. The easy-qualifying program is offered through a partnership with the Electric and Gas Industry Association (EGIA) and provides 7.9 percent financing with liberal eligibility criteria.

More Rebates

Don't forget our incentives available on other energy-saving products. Move up to high-efficiency windows, pool pumps and motors, insulation, sunscreens, or Energy Star® 2004-rated appliances and get money back from RE.

Act Now!

Before it gets any hotter, start making those energy-saving improvements. All programs are available on a first-come, first-served basis while funds last. Find out more by visiting the Residential Rebate section of our Web site at www.RosevilleElectric.org or by calling the Rebate Hotline at 774-5110.



Roseville Electric's First Quarter of 2005 Projection

POWER CONTENT LABEL				
ENERGY	RE Total System	RE Green 50*	RE Green 100*	2003 CA POWER
RESOURCES	(Projected)	(Projected)	(Projected)	MIX**
Eligible Renewable	11%	53%	100%	8%
-Biomass & waste	1%	1%	0%	2%
-Geothermal	8%	46%	90%	3%
—Small hydroelectric	2%	6%	10%	2%
-Solar	<1%	<1%	<1%	<1%
—Wind	<1%	<1%	0%	<1%
Coal	12%	6%	0%	18%
Large Hydroelectric	38%	20%	0%	20%
Natural Gas	31%	16%	0%	42%
Nuclear	8%	4%	0%	12%
Other	0%	0%	0%	0%
TOTAL	100%	100%	100%	100%

- * 67% of RE Green 50 and 100% of RE Green 100 is specifically purchased from individual suppliers.
- 34% of RE Total System Mix is specifically purchased from individual suppliers.
- ** Percentages are estimated annually by the California Energy Commission based on electricity sold to California consumers during the previous year.

For specific information about this electricity product, contact Roseville Electric.

For general information about the Power Content Label, contact the California Energy
Commission at 1-800-555-7794 or www.energy.ca.gov/consumer

UPDATE:

Roseville Energy Park

Roseville's new power plant moved another step closer in March when the California Energy Commission (CEC) issued their Presiding Member Preliminary Decision (PMPD), which recommended approval of the 160-megawatt project. There is a 30-day public comment period after the issuance of the PMPD, after which time the CEC is expected to approve the Roseville Energy Park. The project, as designed, is a natural gas-fired, combined-cycle power plant with the ability to produce as much as 160 megawatts during summertime periods of peak demand for electricity. The Roseville Energy Park is expected to provide about 60 percent of Roseville's electricity needs.

To get the latest information on the state approval process, visit the CEC's Web site section devoted to the project at www.energy.ca.gov/sitingcases/roseville/index.html.

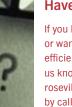


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2090 HILLTOP CIRCLE, ROSEVILLE, CA 95747-9704 916 797.6937 | 916 774.5220 TDD 916 774.5428 24-HR OUTAGE HOTLINE







Have a Question?

If you have an energy-related question or want to know about an energy-efficiency technology or product, let us know. You can reach us by emailing rosevilleelectric@roseville.ca.us or by calling 79-POWER (797-6937).