Public Works
Engineering
311 Vernon Street
Roseville, California 95678-2649

July 15, 2013

Re: 2011 Residential Slurry Seal Project Warranty Work

Dear Resident:

You probably have received notifications from Intermountain Slurry Seal that they will be placing a resurfacing treatment on various streets in your neighborhood. We have been experiencing construction issues with the roadway resurfacing repairs in your neighborhood and in other areas. The contractor has not been able to meet the production schedule they provided, residents have received confusing notification and multiple re-notifications, wrong dates were placed on road closure barricades, roads were closed beyond 5:00 pm, and there has been tracking of material on curbs, driveways, sidewalks and roadway striping. We would like you to know that we have heard your concerns and we understand your frustrations. We are taking measures to resolve these issues to minimize inconvenience to our residents. We have directed the Contractor to cease construction operations until these issues are addressed and they have provided the City with assurances that these issues will be minimized.

Although postponing the repair work is not ideal, we believe this is the best course of action to minimize additional inconvenience and frustration to our residents. During this pause in work, the City will be meeting with the Contractor to review contractual requirements regarding proper advanced notification to residents and to re-emphasize the importance of public convenience.

Resurfacing repair work will not resume on the remaining streets until the Contractor has provided an acceptable schedule and has demonstrated that they have the proper resources to meet their new schedule. Once this is accomplished, if your street has not yet received the resurfacing treatment you will receive advanced notification from the Contractor of the new construction date a minimum of five (5) working days (Monday - Friday) prior to the date your street is scheduled for construction. The Contractor will also place “no parking” barricades on your street a minimum of 48 hours prior to the construction operations. The contractor’s notice and barricades will have an emergency contact number for you to contact them should you have an emergency which will require vehicle access to your home on the scheduled date and the Contractor will be instructed to make every effort to accommodate your needs.

We understand your frustration and apologize for the inconveniences you may have encountered. Should you have additional questions or concerns, please feel free to contact the Engineering Division at (916) 782-ROAD (7623) or the Street Maintenance Division at (916) 774-5790.

Thank you for your continued cooperation and patience.

Sincerely,

Mark Johnson
Assistant Engineer
Public Works / Engineering Division