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Sutter Health to Locate Administrative Service Center in Roseville, Calif.

SACRAMENTO, Calif., Oct. 10, 2012 – After considering multiple locations, Sutter Health announced it will establish a major administrative service center in Roseville to support the network's Northern California health care operations. The center is expected to employ more than 1,000 administrative support staff over the next 18 months. The center's workforce is expected to grow more over time.

"Sutter Health is one of Northern California's largest employers, and we've been a key part of the region's economy and health care delivery system for nearly a century," said Sutter Health President and CEO Pat Fry. "The selection of Roseville for our service center represents another significant long-term commitment to support and grow within Northern California."

The creation of a central administrative service hub is part of an effort to transform how Sutter Health delivers business support services across its growing network of care. Services such as finance, billing, human resources and other non-patient care functions will move to the Roseville center. Currently, these services are provided in dozens of separate Northern California locations, including patient care sites.

Sutter Health leaders say delivering business support services from a common location will result in more efficient best-practice processes and better customer service. Relocating business support services from hospitals and clinic facilities will also free up critical space for patient care services. "Sutter Health has demonstrated that working together and following best clinical practices results in better health care. We owe it to our patients to deliver all our services — including business support functions — in the highest-quality and most efficient way" added Fry.

Scheduled to open in early 2013, the center will be located in a nearly 300,000-square-foot office building at 9100 Foothills Blvd., near Highway 65 and Blue Oaks Boulevard in west Roseville. Tenant improvements will begin immediately and the first group of 200 to 300 employees will move into the facility in the first quarter of 2013. Additional employees will follow, in phases. Sutter Health's lease includes an option to expand the Roseville site to accommodate additional employees, if necessary in the future.

Sutter Health doctors and hospitals serve more than 100 Northern California cities and towns with ambulatory, acute care, home health and other services. Sutter Health's system offices will remain in Sacramento.

Sutter Health considered multiple locations for its center. Factors that influenced the selection of Roseville included proximity to affordable housing for employees, the Sacramento region's top colleges and universities and the skilled talent pools these schools provide.

About Sutter Health

Serving patients and their families in more than 100 Northern California cities and towns, Sutter Health doctors, not-for-profit hospitals and other health care service providers share resources and expertise to advance health care quality and access. The Sutter Medical Network includes many of California's top-performing, highest-quality physician organizations, as measured annually by the Integrated Healthcare Association. Sutter-affiliated hospitals are regional leaders in cardiac care, women's and children's services, cancer care, orthopedics and advanced patient safety technology.

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