CITY OF ROSEVILLE CALIFORNIA
www.roseville.ca.us/billpay

CITY OF ROSEVILLE
UTILITIES ACCOUNT SUMMARY

Customer Name: JOHN DOE

Billing Inquiries 24/7: **916-774-5300**
Electric Outage Hotline: 916-774-5428
Water Outage Hotline: 916-774-5750

Account Number	Service Address	Bill Date:	Due Date:	Page:
111111-11111	123 MAIN ST	29-JUL-2009	08/24/2009	1 of 2

Previous Balance	Payments	Adjustments	*Balance Forward	Current Charges	Account Balance
$181.91	$22.61	$0.00	$159.30	$327.79	**$487.09**

CUT YOUR COOLING COSTS THIS SUMMER!
Give your AC a break -turn it up or off when not at home. Avoid cooking indoors. Let your dishes air dry. Close the shades on hot sunny days. Dress cool. Use a ceiling or room fan. You can save energy, money and stay cool. Visit www.roseville.ca.us/saveenergy

LEARN HOW RECYCLING HAPPENS
Are you looking for ways to recycle more or reduce waste in your home or at work? For tips on how to Reduce, Reuse and Recycle or for more helpful information check out www.OneBigBin.com

SAVE MONEY! SAVE WATER! GET A REBATE!
It's easy to be water smart by participating in the City of Roseville's water conservation programs. To get more information about our programs and services, visit us at www.roseville.ca.us/savewater. or call us at 916-774-5761.

Balance Forward	**$159.30**

*** Balance Forward Payable Immediately**
Balance forward may result in interruption of services.

Electric	$202.51
Water	$75.33
Wastewater	$27.90
Solid Waste	$22.05
Subtotal	$327.79
Current Charges	**$327.79**

Current Charges due on or before 08/24/2009
Late Payments are subject to a $10 late fee.

Return this portion with your remittance. To pay by phone or for account changes, please call (916) 774-5300, or view and pay your bill online at www.roseville.ca.us/billpay

CITY OF ROSEVILLE CALIFORNIA
City of Roseville
311 Vernon St
Roseville, CA 95678

Account Number	111111-11111
Billing Date	29-JUL-2009
Account Balance	**$487.09**
Current Charges due by	08/24/2009
Amount Paid	$

ROS0730A
1000004723 2252/1

JOHN DOE
123 MAIN ST
ROSEVILLE, CA 95678

CITY OF ROSEVILLE
P.O. BOX 45807
SAN FRANCISCO, CA 94145-0807

11111111111000009999999

Roseville Electric

Meter Number	Register Type	From	To	DOS	Previous	Reading Current	Type	Usage
99999	KWH	06/24/2009	07/27/2009	33	95078	96459	A	1381.0000
This month last year				33				1059.0000

Description	Usage	Rate	Amount
Electric Residential kWh	500.00	0.0899000	$44.95
Electric Residential kWh	500.00	0.1280000	$64.00
Electric Residential kWh	381.00	0.1462000	$55.70
Monthly Cost of Basic Service			$8.00
Climate Change Mitigation			$6.91
Green Roseville Program			$20.72
Hydroelectric Adjustment			$1.93
State Energy Surcharge	1381.00	0.0002200	$0.30
Charges - Electric			**$202.51**

Environmental Utilities

Water

Meter Number	Register Type	From	To	DOS	Previous	Reading Current	Type	Usage
99999999	WTR	06/24/2009	07/27/2009	33	248800	256600	A	7,800.0000
This month last year				33				5,500.0000

Description	Usage	Rate	Amount
Water Metered Residential 3/4"	1200.00	0.0033000	$ 3.96
Water Metered Residential 3/4"	3000.00	0.0065000	$ 19.50
Water Metered Residential 3/4"	3300.00	0.0098000	$ 32.34
Water Metered Residential 3/4"	300.00	0.0146000	$ 4.38
Cost of Basic 3/4" Water Service			$ 15.15
Charges - Water			**$ 75.33**

Wastewater

Description	From	To	Amount
Sewer Residential Flat Rate	06/24/2009	07/27/2009	$27.90
Charges - Wastewater			**$27.90**

Solid Waste

Description	From	To	Amount
Solid Waste Res. 90 Gallon	06/24/2009	07/27/2009	$22.05
Charges - Solid Waste			**$22.05**

The following information is provided for utillity customers facing economic challenges.

- HEAP - Project Go administers the Home Energy Assistance Program (HEAP). They can be reached by telephone at 1-888-524-5705.
- Salvation Army - This organization offers assistance with payment of utility bills. For more information call 916-784-3382.
- ERAP - The City of Roseville offers a 15% discount to current residential electric customers who meet certain income guidelines. For more information, call 916-774-5300.
- Senior Citizen Discount - The City of Roseville offers utility discounts on solid waste, water, and wastewater services for Roseville residents aged 65 years and older who meet certain income guidelines. For more information, call 916-774-5300.
- Payment Arrangements - The City of Roseville offers payment arrangements on past-due balances. The arrangements require valid identification and customer signature in the office. Call 916-774-5300 for more information.

If you feel that these services were billed in error or wish to submit a comment or complaint, please contact our office at (916) 774-5300 or (800) 767-3142 Monday - Thursday 7:30am-5:30pm and Friday from 8:00am-5:00pm. Written disputes related to utility charges may be submitted to City of Roseville Utilities, Attn: Administrative Services Director, 311 Vernon Street, Roseville, CA 95678.