

Notice: As of July 1, 2013 a technology fee of 3% will be charged on all permit, plan check and planning plan check fees. For information please call 916-774-5332.

Accela Automation, the new system replacing Permits Plus, Project Tracking System and Velocity Hall, will be going live **July 1, 2013**.

Permits Plus, Project Tracking System (PTS) and IVR will be unavailable starting at 12:00pm on Friday June 28. Please save your work and log out of these systems prior to 12:00pm.

We anticipate having *Accela Automation* back up start of business July 1. You can access our new system at https://permitsonline.roseville.ca.us.

The Accela Project Team has been working very hard building and testing this new system.

Benefits of Accela Automation:

- Provide access via the internet to the City's customers providing a user friendly interface that is intuitive to the customer.
- Provide a System that supports online Citizen access, online permit submission, online permit tracking, online inspection scheduling and permit management.
- Provide a solution that is a single source for all City permit tracking.
- Provide a system that enhances the reliability and consistency of development services and provides transparency of work flow to the customer.
- Provide a system that integrates with systems supporting development with an emphasis on GIS.

Thank you for your patience as we work to improve this service.

Information Technology Staff and Accela Project Team