

The Electric Rate Assistance Program (ERAP)

The Electric Rate Assistance Program (ERAP), offered by Roseville Electric, provides a 15 percent discount to the standard residential rate for current qualifying residential customers.

The Senior Citizen Utility Charge Discount

The Senior Citizen Utility Charge Discount, offered by Environmental Utilities, provides qualifying homeowners who are 65 years or older, who own and occupy their home, a 20 percent discount for solid waste (refuse) service, 25 percent for water service and 25 percent for wastewater service. Tenants may apply for the solid waste (refuse) discount if they have signed up for the service.

The Water Meter Retrofit Surcharge Assistance Program (RSAP)

The Water Meter Retrofit Surcharge Assistance Program (RSAP), offered by Environmental Utilities, provides a 50 percent reduction in the water meter retrofit surcharge to current owner occupied residential customers who qualify.

The Medical Rate Assistance Program, (MedRate)

The Medical Rate Assistance Program, (MedRate), offered by Roseville Electric, is offered to customers whose income is no greater than specified by HUD as "low income" for Placer County and who use a qualifying medical device. The Program discount is 50 percent of the standard residential rate for the first 500 kWh of usage per billing period and 15 percent of the standard residential rate for usage in excess of 500 kWh. A separate medical support rate application must be completed. Applications are available by calling 79-POWER (797-6937) or (916) 774-5300.

How it Works

The Utility Rate Assistance Programs provide three discount plans to residential customers who meet the criteria of "very low income" for Placer County as defined by the United States Department of Housing and Urban Development. Additionally, we offer one discount plan for customers who meet the "low income" definition for Placer County and must use a qualifying medical device.

How it works

Other means of financial assistance may be available by contacting the following agencies:

- Project Go administers the Home Energy Assistance Program (HEAP) and can be reached at (888) 524-5705.
- The Salvation Army can be reached at (916) 784-3382 Ext. 3003.
- St. Vincent de Paul offers assistance when funds are available and can be reached at (916) 781-3303.

Roseville Electric

2090 Hilltop Circle
Roseville, CA 95747
(916) 79-POWER
(916) 774-5220 TDD
www.roseville.ca.us/electric

Environmental Utilities

2005 Hilltop Circle
Roseville, CA 95747
(916) 774-5770
(916) 774-5220 TDD
www.roseville.ca.us/eu

Finance Department

311 Vernon Street
Roseville, CA 95678
(916) 774-5300
www.roseville.ca.us/finance

Utility Rate Assistance Programs

Utility Rate Assistance Program

2009 -2010
Financial Assistance

For qualified residential limited-income customers



Who is Eligible?

Applicants must have service in their name to apply. In addition to the income guidelines, you must meet the following requirements:

- For the Electric Rate Assistance Program, you must be receiving residential electric service at the residence for which the discount applies.

- For the Medical Rate Reduction, you must be receiving residential electric service and use a qualifying medical device at the residence for which the discount applies.

- For the Senior Citizen Utility Discount Charge Program, for water/sewer discounts you must be 65 years of age or older and own and occupy the residence for which the discount applies. For refuse discounts, tenants may apply.

- For the Water Meter Retrofit Surcharge Assistance Program, you must own and occupy the residence for which the discount applies.

Note: Not all customers will be eligible for all programs. Your eligibility for each program will be determined by the information listed on your application. No household may participate in more than one City electric rate reduction program.

Your household's total gross income* is no greater than that shown on the chart below:

NUMBER OF PERSONS IN YOUR HOUSEHOLD	ANNUAL GROSS HOUSEHOLD VERY LOW INCOME*	ANNUAL GROSS INCOME FOR MED RATE APPLICANTS ONLY
1	\$25,500	\$40,800
2	\$29,100	\$46,600
3	\$32,750	\$52,450
4	\$36,400	\$58,250
5	\$39,300	\$62,900
6	\$42,200	\$67,550
7	\$45,150	\$72,250
8	\$48,050	\$76,900

*Income guidelines are subject to change annually as issued by the United States Department of Housing and Urban Development for Placer County. Please call to verify. Total Gross income includes, but is not limited to, the sum of all wages including: Social Security, welfare, retirement payments, disability payments, interest, self-employment and dividend income for all residents living in the household, excluding dependent minors under the age of 18.

How to Apply

1. Complete the City of Roseville URAP application listing yourself and all tenants that reside within the home.

2. Complete a 4506-T Request for Transcript of Tax Return for every-one in your household who is 18 years of age or older.

Check box (6-a) for a Return Transcript, or Check box (7) for a Verification of non filing, which is proof that you did not file a tax return for the previous calendar year.

(If you need additional forms contact the IRS at 1-800-TAX-FORM (1-800-829-3676) or online at www.irs.gov and enter 4506-T into the search box.

3. Include copies of any additional income as noted under "Income Guidelines" beneath eligibility chart on previous section.

4. If applying for a Medical Rate Discount; in addition to the above requirements; complete Part 1 of the Supplemental Application and have your Doctor or Osteopath complete Part 2. *Request medical rate supplemental application.

5. If applying for an age related discount; in addition to the above requirements, please include a copy of your California Drivers license or I.D.

6. Mail all required documentation to:

City of Roseville
Finance Department
311 Vernon St.
Roseville, CA 95678

Documents submitted to the City will not be returned.

It is the responsibility of the applicant to notify the City of increases in household income which may cause the applicant to exceed the very low income level and thus result in the household no longer being eligible for the utility discount(s). Program participants may be required to recertify household income or other qualifying criteria annually to continue to receive applicable utility discounts.

Please allow up to 60 days for processing of applications. Processing will be delayed beyond 60 days if application is incomplete or inaccurate. Utility Bill accounts will begin after eligibility is verified and are not retroactive.

A change of residence terminates the special rates; however, a new application may be submitted. If requirements are met, the utility discounts may be received at the new address

Please call (916) 774-5300 or (916) 79-POWER (797-6937) or visit www.Roseville.ca.us/finance or www.Roseville.ca.us/electric with questions or for more information.

Application for Utility Rate Assistance Program

Instructions

- Please print all information legibly
- Do NOT enclose this application with your bill payment—it will delay processing
- Provide all information required
- Provide a copy of California Driver's License or California ID (If applicable for age restricted utility discount)
- Mail completed application; only one application per utility customer will be accepted.

APPLICANT NAME (AS IT APPEARS ON UTILITY BILL — LAST NAME, FIRST NAME, MIDDLE INITIAL) ACCOUNT NUMBER

HOME ADDRESS ZIP PHONE NUMBER

MAILING ADDRESS (IF DIFFERENT THAN ABOVE) ZIP

LIST ALL PERSONS LIVING IN YOUR HOME: (ATTACH CURRENT TAX RETURN TRANSCRIPT FOR EACH ADULT HOUSEHOLD MEMBER LISTED (IRS FORM #4506-T)

NAME	SOCIAL SECURITY NUMBER	AGE	RELATION TO APPLICANT
	XXX - XX -		(SELF)
NAME	SOCIAL SECURITY NUMBER	AGE	RELATION TO APPLICANT
	XXX - XX -		
NAME	SOCIAL SECURITY NUMBER	AGE	RELATION TO APPLICANT
	XXX - XX -		
NAME	SOCIAL SECURITY NUMBER	AGE	RELATION TO APPLICANT
	XXX - XX -		
NAME	SOCIAL SECURITY NUMBER	AGE	RELATION TO APPLICANT
	XXX - XX -		
NAME	SOCIAL SECURITY NUMBER	AGE	RELATION TO APPLICANT
	XXX - XX -		

I understand that the information provided on this application will be used to verify and determine eligibility for the various utility rate discount programs. I hereby authorize the City of Roseville to verify the information provided on this application with any source and to share the information contained on this application with the City's Finance, Electric and Environmental Utilities Departments. I also understand it is my obligation and responsibility to report increases to my household income and if my household income exceeds the income level, my program participation will be terminated. I understand I may be required to certify my income and program eligibility annually.

By signing below, I declare under penalty of perjury that the information contained on this application is true and correct.

APPLICANT SIGNATURE DATE

FOR CITY USE ONLY

ACCT NO.	NOTES
VER HSLD SIZE	ERAP
INCOME	MED RATE
INCOME LIMIT	SR RATE EU
STATUS	TEXT FIELD RSAP
DATE	

MAIL COMPLETED APPLICATION AND CURRENT TAX TRANSCRIPTS TO:
City of Roseville
Finance Department
311 Vernon Street
Roseville, CA 95678

Call: (916) 774-5300 or (916) 79-POWER (797-6937) for more information or visit us at www.Roseville.ca.us/electric or www.Roseville.ca.us/finance